



Use our Simulation Game in Any Industry

Friday Night at the ER[®] challenges teams of four to manage a busy hospital during a simulated 24-hour period that takes just one actual hour. Our standard debrief is two hours.

Use it for:

- ✓ Team development
- ✓ Leadership coursework
- ✓ Quality improvement
- ✓ Organizational change
- ✓ Groups of 4 to 200+

To teach:

- ✓ Applied Systems Thinking
- ✓ Cross-functional collaboration
- ✓ Critical thinking & decision making
- ✓ Innovation & creative problem solving
- ✓ Distributed leadership

Learn more
online →

fridaynightattheer.com



How it works:



Four per Table

The team goals are clear: to deliver high quality service at a low cost within the allocated time. But just like in any organization, the scenario is complex. How to succeed isn't obvious, at first.



The Scenario
is a Metaphor

They face spikes in demand, limited resources, time pressure, unexpected events, unclear decision choices and performance accountability. The pressures and dynamics cause people to work in silos, focusing on their own part.



Simulation
Learning

Participants learn by doing as they manage their own departments in the context of organizational goals. Naturally, they broaden their perspectives and learn what it takes to be successful in an interdependent system.